Term of Contract:  

Local phone and cable TV service is automatically provided to each apartment common room at Wolf Village and the charges are split equally among all residents of that apartment.

Once this contract is signed or there is the establishment of an initial “Residence Hall/Wolf Village Agreement”, the subscriber’s electronic signature which is used to establish “Residence Hall/Wolf Village Agreement” in succeeding years also binds the subscriber to a renewal of the terms of this agreement as long as the new “Residence Hall/Wolf Village Agreement” is effective.

Subscribers are responsible for notifying Communication Technologies of change of service via the ComTech Web site (http://comtech.ncsu.edu/students). Failure to notify ComTech will result in continued charges for service.

Chapter 14: A copy of the State of North Carolina Utilities Commission Chapter 14 is available for viewing at the Communication Technologies office in the West Dunn Building between 8 AM - 5 PM Monday through Friday. The forms are also viewable on the ComTech Web site. A copy of Chapter 14 A will be provided free of charge upon request of the subscriber.

The student's signature on the Communication Technologies’ Application Form or completion and electronic signature via the Web binds the student to this Communication Technologies Terms and Conditions Agreement and signifies that the student has received, read and agrees to abide by all conditions, terms and policies contained in the Terms and Conditions Agreement.

Collection Procedures: Amounts owed for services applied under this agreement may, if necessary, be collected through procedures established by the Communication Technologies Office including but not limited to withholding transcripts, registration, and diplomas.

Re: Return Check Fee $20

Repair Charges: Charges for repair visits as a result of equipment failure in subscriber-provided equipment will be billed to the subscriber at $40.00 per hour.

Damages: The subscriber will be assessed a fee based on time and materials for the repair of any damages to University telephone and/or cable facilities with a minimum charge of $100.00 per incident.

Inquiries/Complaints: Inquiries or complaints regarding any aspect of the service may be addressed to: B.J. Altaran, Student Services, Communication Technologies Office, Campus Box 7217, Raleigh, NC 27695-7217 or by telephone to (919) 515-7099, option 1(5-7099 on campus). Unresolved complaints may be directed to the Utilities Commission, Consumer Services Division, 4326 Mail Service Ctr., Raleigh, NC 27699-4326, telephone (919) 733-9277.

Breach of Contract: This contract shall be voidable at the option of the subscriber and without further liability to the subscriber if the contract is breached by NC STATE UNIVERSITY. This contract may be terminated by NC STATE UNIVERSITY upon the subscriber's breach of contract. Subscriber will be liable for all charges incurred up to the date of breach.

Telephones: Each student must provide his/her own TOUCH-TONE telephone.

Responsible Party: Local phone service is $117 per room per semester for each common room and is divided equally among all roommates of the apartment. Additional local phone service is available for a bedroom on a subscription basis from the ComTech Web site (http://comtech.ncsu.edu/students) and is $80/room/semester.

Calling Cards/DSL: It is prohibited for anyone to receive a calling card/DSL service that is associated with a 512 number. All 512 numbers are owned by NC State University and cannot be used for personal calling cards or DSL service. Students will be charged for amount of the bill plus research time if caught using calling cards/DSL service charged to a 512 number.

Phone Features: Phone features are offered to students on a per-room charge (currently $14.00 per room). Students may apply for features via the ComTech Web site (http://comtech.ncsu.edu/students). A cutoff date of one month after the first day of the semester is currently in place. After that time students will not be able to change their service until the following semester.

Rates: New and returning subscribers will receive written notice of the applicable rates 30 days prior to the beginning of each academic year. Directory assistance calls will be billed at $.65 each.

New rates are available to subscribers through the Web site http://comtech.ncsu.edu/students, packets provided to subscribers during check in, mailings provided to all new and continuing subscribers, and handouts available at any time in the Communication Technologies Office.

These rates, charges, payment arrangements, rules on disconnection, and deposit requirements are not regulated by the North Carolina Utilities Commission.

Rate Changes: Communication Technologies has implemented Expanded Area Calling, enabling calls to Durham, Chapel Hill, Cary and other cities to be made as local calls. A complete list of towns available within the new calling area is available at the Web site http://comtech.ncsu.edu/students.

During an academic year at least thirty days written notice will be given prior to any rate increase. If Communication Technologies receives less than thirty days notice of a rate increase, notice shall be given as soon as possible.

Direct Service Option: At the subscriber's option, local service may be obtained directly from BellSouth at any time during the period that a valid "Residence Hall Agreement" or Greek Court housing commitment is in effect. To request BellSouth service, contact the Communication Technologies Office. For information regarding rates and service, call the BellSouth business office as listed in the Raleigh telephone directory. To reach BellSouth, call their 800 number. Local calling to BellSouth’s “780” prefix can not be accessed from a 512 number.

Cable: Each student must provide his/her own television.

Responsibility Party: Cable service is $192.50 per room per semester for each common room and is divided equally among all roommates of the apartment. Additional cable service is available for a bedroom on a subscription basis from the ComTech Web site (http://comtech.ncsu.edu/students) and is $95/semester/room.

Rate Changes: Rates will not change within any academic year. At least thirty days written notice will be given prior to any rate increase. If Communication Technologies receives less than thirty days notice of a rate increase, notice shall be given as soon as possible.

Payment of Bill: The subscriber(s) will be fully responsible for the payment of all charges. The semester bill will appear on the University Cashiers office bill as a separate line item. The semester bill is to be paid in full by the due date specified.

Connection Cable: The subscriber is responsible for providing the cable from the wall to the TV. This can be purchased from the University Bookstore, Radio Shack, K-Mart, Roses, Wal-Mart etc.

Converter Box: A converter box for a non-cable-ready television is available at a charge of $10.00 a semester, due at the time of receiving the converter box. The converter box and its components: remote control, cable wire and adapter, must be returned to Communication Technologies upon the last day of the semester. If the box is not returned, a charge of $50.00 will be placed to the student’s account and will appear on the University Cashiers Office bill.

Unauthorized Use of Signal: It is a federal offense to receive a cable TV signal for which the owner of such cable does not properly authorize you. It is also an offense to allow another party to gain access to the cable TV signal from your outlet. This contract only authorizes cable service for the outlet of the subscriber. Any unauthorized reception discovered by the University will be traced back to the source, and both sides will be deemed to be in violation of federal law.

Any Principal Subscriber who is suspected of violating this contract will be subject to investigation and possible prosecution by Public Safety and may suffer permanent loss of cable TV service, Residential Housing privileges, or both. The Communication Technologies Office reserves the right to inspect the integrity of its outlets.

Terms and Conditions are subject to change without prior notice.

06/07/2006